

Health Care Interpretation Support for Newcomers

Hello. I would like to speak with my doctor. Is there anyone who can help interpret?

Professional health care interpreters are available on demand to help you through Provincial Language Services. They are:

1. Trained in language and interpreting.
2. Fluent in their languages.
3. Follow the rules of confidentiality, accuracy and impartiality.

Health care interpreters understand the health care system and can help you and your health care providers communicate with one another. This service is free for you to use!



Why is it important to use an interpreter?

If you do not speak English fluently, you may rely on the help of friends and family when visiting the doctor or hospital.

Using a friend or family member to interpret may not be the best because:

1. Sometimes friends and family are busy and can't help, their English may not be that good, or perhaps they don't understand the system.
2. There will be no privacy and confidentiality.



How can I access a Provincial Language Interpreter?

- When you visit a doctor or health care professional, remind them they can call Provincial Language Services at 604-297-8400 to connect with on-demand interpreters.
- For hospital visits/appointments, please be sure to visit or call your doctor in advance to put in a request for a Provincial Language Interpreter to be present at your next appointment.



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